

VISITOR GUIDELINES

Santiam Hospital has visitor guidelines in place to help protect patients.

Visiting Hours are from 8:00AM-7:00PM

Visitor Guidelines

- Each patient may have up to 3 visitors at a time in the patient room.
- If a patient is in isolation, all visitors must wear a mask and proper protection as directed by nursing staff. We ask that you consider alternatives such as FaceTime, phone calls, etc. Please work with the House Supervisor for your needs.
- Children under the age of 12 will not be allowed to visit patients in isolation.
- Patients who are at the end of life may have additional visitors, coordinated with the House Supervisor.
- If the patient has a disability, they may qualify under Senate Bill 1606, which allows up to 3 Advocates over 24 hours. Please speak with the House Supervisor for questions on qualifications.
- An advocate is not the same as a visitor.

Out of consideration for others, masking is expected for those individuals with respiratory symptoms (cough, sore throat, fever, etc...).

Interpretation services are available. If you desire an interpreter, please ask.

We encourage you to contact us about your concerns directly, so that we might immediately learn the areas where we have the potential to improve. However, we realize that there may be times where you might prefer to directly contact a regulatory agency. When this is the case, we encourage you to contact Health Division of Oregon Health Authority online at: <https://www.oregon.gov/OHA/PH/HLO/Pages/File-complaint.aspx> or call 503-373-2024

